

Dealing with a Safeguarding Concern

What to do if there is a safeguarding concern

If any member of All Saints Church has information about a safeguarding situation where a child or adult is in immediate danger, or requires immediate medical attention, they should call emergency services on 999.

Where there is no apparent risk of immediate harm, the person must speak to the incumbent or the Parish Safety Officer about their concern as soon as possible.

The Safeguarding flowchart, “What to do if you have a Safeguarding Concern” is included below.

Contacting the Diocesan Safeguarding Team

A referral to the Diocesan Safeguarding team must be made about any case where a child or vulnerable adult appears to be at risk or where an adult appears to present a risk.

The Diocesan Safeguarding Team must also be informed straight away of any safeguarding concerns involving a church officer. A church officer is anyone appointed/elected by or on behalf of the Church to a post or role, whether they are ordained or lay, paid or unpaid.

Speed of response

The Diocesan Safeguarding Team are committed to responding to safeguarding concerns, providing advice and supporting survivors in an efficient and effective way. Whilst not able to offer an emergency or 24-hour response, the team aim to acknowledge receipt of all referrals within 48 hours. A team member will contact the referrer, in accordance with case prioritisation, to discuss the referral further.

Contact details:

- **During office hours:** call 01865 208 295 Monday to Thursday 9am–5pm and Friday 9am–4.30pm, or email: safeguardingreferrals@oxford.anglican.org for urgent safeguarding concerns
- **Outside office hours:** for urgent safeguarding enquiries outside of office hours, a call should be made to Diocesan partners: Thirtyone:eight on 0303 003 1111 for confidential advice, guidance and support.
- **Area Safeguarding Adviser:** the ASA for Berkshire, Charlotte Wilmshurst can also be contacted directly if preferred: 07443 700159

Safeguarding Flowchart: What to do if you have a safeguarding concern

